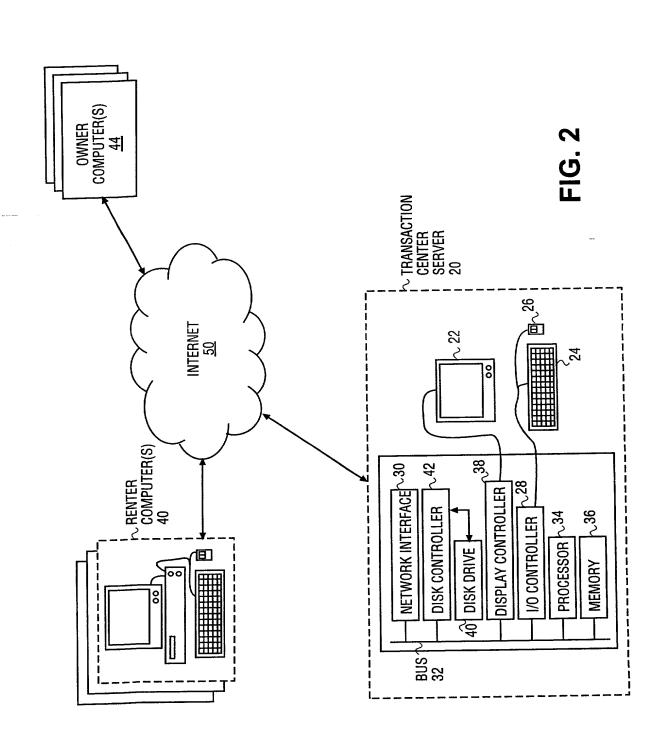


FIG. 1



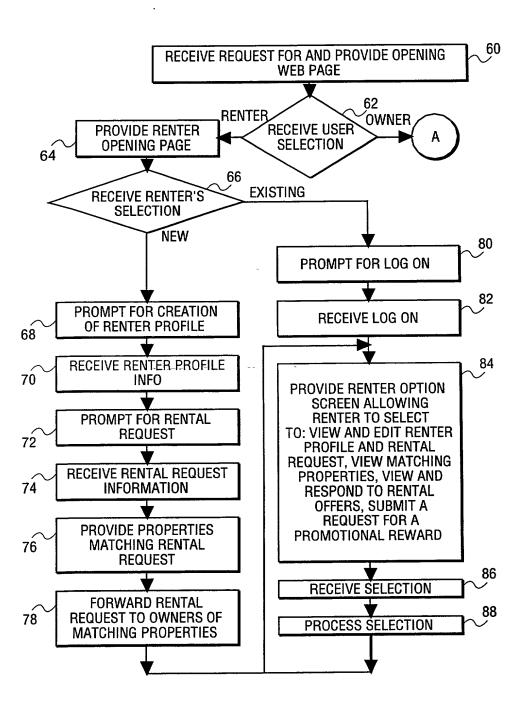


FIG. 3A

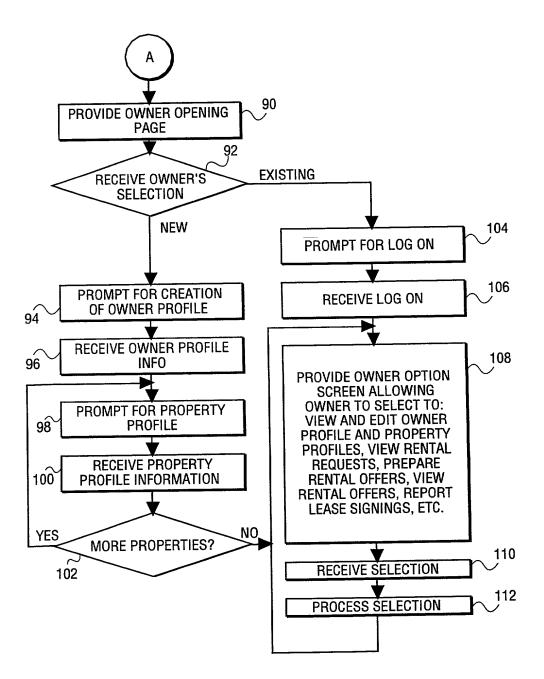


FIG. 3B

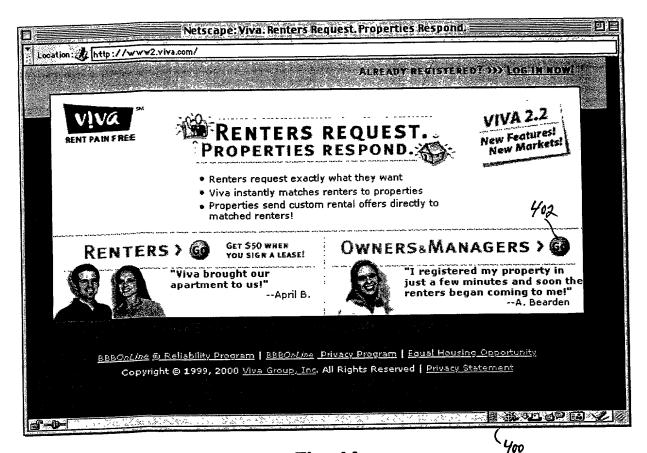


Fig. 4A

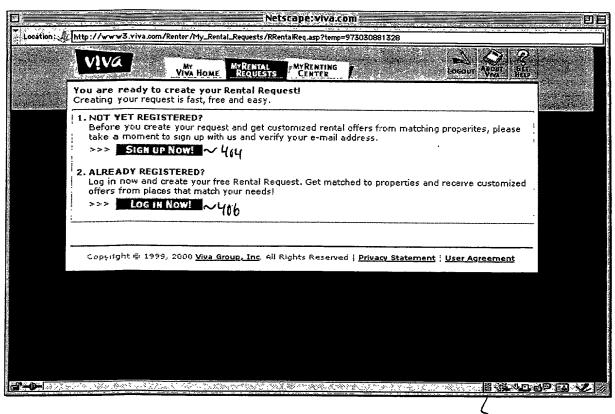


Fig. 4B

	Netscape: Viva Registration P
WW MY PROFILE	
Accounting	DAMPER I
ACCOUNT INFO / NOTIFICATION PREFE You are creating your person	
(* = required information)	d, 7,70 d.c.o.
YOUR ACCOUNT INFORMATIO	
	First Last 400
* Name:	
* E-Mail Address:	~ 40p
* Retype Your E-Mail Address:	~ 400
* Choose a Secret Word:	(We'll use this secret word to verify your identity if you call Viva Customer Care for help.)
* Phone Number:	() ~ 410
* How did you hear about Viva?	Please Select One
Referred By:	
	(E-Mail Address or Referral Code)
YOUR MAILING ADDRESS	
YOUR MAILING ADORESS	
Where should we send your	\$50 renter bonus? 408)
* Address:	Street
	i City <u>State Zip Cod</u> e
	*
	C-4/10
In the future, you can access you preferences from the 'My Profile'	ur account profile and notification CANCEL SUBMIT Ink on your 'My Viva Home' page.
	~407

Fig. 4C

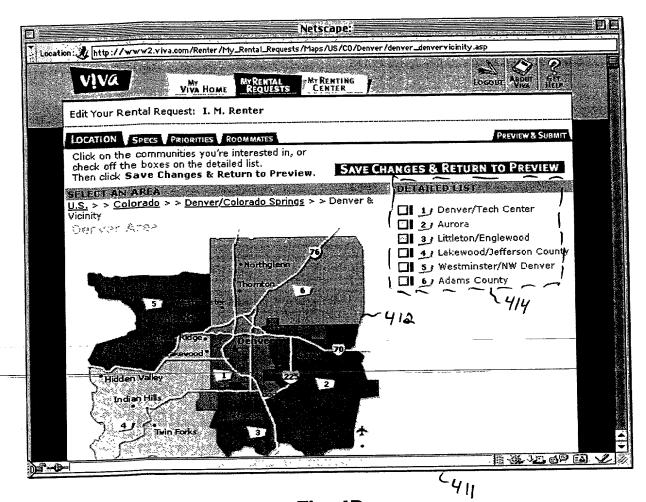


Fig. 4D

	The state of the s	Netscape; viva.com	
Location:	http://www3.viva.com/Rent	er/My_Rental_Requests/RRequest2.asp?temp=1031102758	
32 302 400		: New Rental Request	
		RITIES \ FROOM MATES \	(PREVIEW & SUBMIT)
(what kind of rental are to the community of the community	you looking for? Please fill out the information below. n)	
			NEXT >>>
	*NAME THE	The state of the s	215 / 15 A 15 A
i i	How do you want to be i	dentified? 414	
	Identify Me As:	· · ·	
1500000		(This name will be seen only by property owners and managers who are matched to your request. If you wish to	Scholar
		remain anonymous, you may replace your real name with	
rositosi H		another one.)	
		And the second s	
	* RENT Please choose a desired	monthly rent.	
	Fiedse Choose a donner		
	Desired Rent:	\$,00 per month	
		(Choose a single amount. We'll match your request to	<u> </u>
		properties whose rents are close to that amount. How do we calculate the rent range?)	
		now do we caredate the rent sanger,	
54	*BEDROOMS		1.00
	Select the minimum nu	mber of bedrooms and bathrooms you are willing to consider	•
		- Y/8	
	Bedrooms:	Studio Van No.	
	Bathrooms:	Tormon + 14/6	

	The second secon		B ALAD SPEN

Fig. 4E

L 413

Netscape: viva.com	
Location: http://www3.viva.com/Renter/My_Rental_Requests/RRequest2.asp?temp=1031102758	
PETS Do you have pets?	
Dogs: Olives Olivo 418 Cats: Olives Olivo	2
Check off all the housing types you are willing to consider.	And the second
Apartment 1 4 20 House Conda/Townhouse	
*LEASE TERM Check off all the lease terms you are willing to consider.	
Month-to-Month 12 Months 18 Months 19 Months 19 Months	
*MOVE IN DATE When would you like to move? (Please choose the latest date you're willing to consider)	egenoeg persengan y eters
Month Day Year — Move-In Date: Oct 1 ♦ 30 30 4 1 €	S. S

Fig. 4F

	Netscape:viva.com		凹
Location: http://www3.viva.com/Renter/My_Rent	al_Requests/RRequest2.asp?temp=103110	2758	
Check off all the property and un importance of these features later Property Features:	it features that are important to yo		A Control of the Cont
Assigned Parking Playground Fitness Center Clubhouse Elevator	Gated Community Gated Community Tennis Court Gate Business Center Storage	On Site Patrol Jacuzz! Racquetball Court Laundry Facility Wheelchair Access	ALP CHARLES AND
Unit Features: Furnished Washer and Dryer Air Conditioning Dishwasher Hardwood Floors Walk-In Closets Cable-Ready	☐ Balcony, Deck, Patio ☐ Washer and Dryer Hook-I ☐ Ceiling Fan ☐ Garbage Disposal ☐ Carpeting ☐ Vaulted Ceilings	☐ Yard Ups ☐ Intrusion Alarm ☐ Refrigerator ☐ Microwave ☐ Fireplace ☐ High Speed Internet Access	
ADDITIONAL CUMPLENTS In the space provided below, pleat preferences. Be specifie! This is your opportunity. Comments:			

Fig. 4G

, ,	http://ww	v3.viva.com/Re	nter/My_Lea:	ing_Center/RP	ropPreview.asp:	requestID=3064	84&bShowPhotos	true&bShowMap=false&r	efresh=1&to
	VIVO		My Viva Home	My RENTAL REQUESTS	MYRENTIN CENTER	.	i i	DEDBI ANOR GIT	
	You are	currently r	eviewing:	I.M. Renter	다선, , 현재 설립) Ag/為(5) 😉]		
						P I've	signed a leas	e. Give me \$50!	
					MATCHING PROPERTIES	W. REWA	APE M AND YM	MYLEASE	
				426		th	L numbnail images	isplay list with:	
	MATCHI	ng Prope	RITES		t in such	Son	t By: Date M	atched 💝 🥏	
	You have Note: the	been mati e ere previe	thed to the	e following tal offers.	properties <u>Go to your re</u>	* Click on a otal offers.	property for m		
						Matched on		Match Status Offer received!	
	No lmage Availabl∈			rents range	e from \$1 to	<u> </u>		(Special Request Submitted)	
	No lmage Available	/4: [ESSECT	EVIEWOYA	<u>1815</u> 2 4	The same above and all and 2 miles at 2 miles	Matched on	: 7/27/00	Waiting for Offer	
		2012 PARTE S	engenstere en en salve	Sec. 1986		Matched on	7/18/05	Waiting for Offer	
		3. COLAX	A CONTRACTOR OF THE CONTRACTOR	The state of the s					
	No Image Avallable	Apartment	in DENVER		e from \$5 to		and the state of t		

Fig. 4H

	A TANK A CAMPANIAN A MARKANIAN	tscape: My Rent	Andrew Company	10 10 10 10 10 10 10 10 10 10 10 10 10 1			间
Location: A ht	ttp://www3.viva.com/Renter/My_Leasing_Center	/RMyRCenterOffer.a	sp?requestID=3064848	crefresh=1&	temp=10311	1140	
rest at a	VIVA WY NAME NOT REQU	MYRENTII JESTS CENTER	6	BOOK STORY CONTROL TO A	AND AND	448	A A
Y	ou are currently reviewing: [IM.)	Center	<u>>\ </u>				Property of
		A 40 100 100 100 100 100 100 100 100 100	😭 <u>l've sig</u> i	red a leass	e. Give m	<u>e \$50!</u>	
		MATTERNS PROPERTIES	MY RENTAL OFFERS	红篇) S		
	NY RENTAL OFFERS		Sort By	Date Res	erved .	:	
Y	fou have received the following ren Click on a property to view and respond	ital offers. to the offer.	J 428	New Viva Mail	Map checked offers:	checked offers:	
23		reived un 0/24/00 12/31/00	Party Party Ca)	8		
-			43.6		<u></u>		
	Cosynght @ 1999, 2000 <u>Viva Group, Ir</u>	nc. All Rights Res	erved ; Privacy Stat	ement i U	ser Agreer	nent	
	A BANG SANTANAN KASASAN SANTAN	- Record of Colors	Way Van 2 7 2	JAN 1997 J. 1983	N 2-20 20 B	Colores (AD ED V
	The same of the sa	25 48 46 34 5 4 38 4 5 1			L427		

Fig. 4l

Netscope:viva.com	
Location: http://www2.viva.com/Renter/My_Rental_Requests/RRequest3.asp?temp=1020142841	
VIVA WAY VIVA HOME WESTAL REQUESTS CENTER LOGO	S Cod . GET HELD
Edit Your Rental Request: I. M. Renter	
PRIORITIES ROOMMATES Please make sure your priorities are still accurate. Make any changes by using the pull-debelow. Then click Save Changes & Return to Preview.	PREVIEW & SUBMIT
DEFINE YOUR PRIORITIES	
Defining your priorities will not reduce the number of properties with which your discretion, rent range, minimum number of bedrooms, housing type and pet properties: Priority: Dishwasher Priority: Cable Ready Priority: Storage Priority: Priority: Select a Priority Priority: Select a Priority Priority: Select a Priority Priority: Pri	desired
SAVE CHANGES & RETURN 1	ro Preview
Copyright © 1999, 2000 <u>Viva Group, Inc</u> . Ati Rights Reserved <u>Privacy Statement User</u>	r Agreement

Fig. 4J

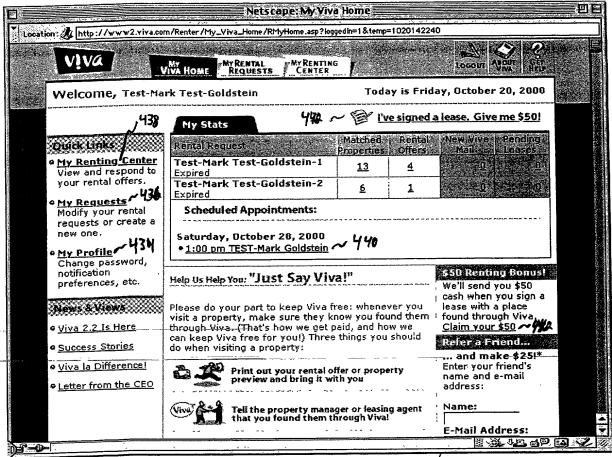


Fig. 4K

433

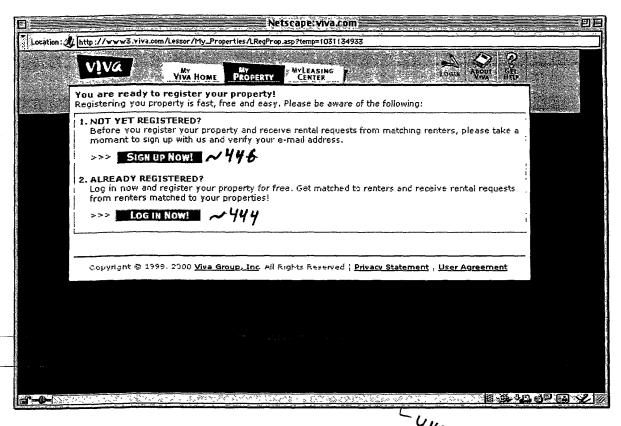


Fig. 4L

	Netscape: Viva Registration 🔠
VIV MY PROFILE	and the second control of the second control
ACCOUNT INFO NOTIFICATION PREFE	RENCES
You are creating your persona (* = required information)	l Yiva account.
YOUR ACCOUNT INFORMATIO	N - Commence of the commence o
	First Last ~ 450
* Name:	Um
* E-Mail Address:	~450
* Retype Your E-Mail Address:	~450
* Choose a Password:	
	(Passwords must have 4 or more characters.)
* Retype Your Password:	
* Choose a Secret Word:	
	(We'll use your secret word to verify your identity if you call Viva Customer Care for help.)
* How did you hear about Viva?	Please Select One
Referred By:	
	(E-Mail Address or Referral Code)
In the future, you can access you	r account profile and notification CANCEL SUBMIT
preferences from the 'My Profile' lin	nk on your 'My Viva Home' page.
rapinght & 1999, 2000 \	fiva Group, Inc. Al. Rights Reserved Privacy Statement

Fig. 4M

Netscape: My Profile
NA PROFILE Comment of the commen
ACCOUNT INFO NOTIFICATION PREFERENCES
four notification preferences are displayed below. To make changes, do so directly in the form below, then click Submit Changes.
NEW RENTER NOTIFICATION
Would you like us to alert you when you get matched to new renters?
Yes, notify me about new matches. E-mail me whenever a new renter is matched.
E-mail me whenever a new renter is matched.E-mail me a daily report of my Viva activity.
Fax me a daily report of my Viva activity.
السا
Fax Number: () -
No thanks, I'll just check viva.com at my convenience.
"INTERESTED RENTER" NOTIFICATION
Would you like us to alert you when renters indicate interest in your offers?
Q Yes, e-mail me whenever a positive response from a renter arrives.
No thanks, I'll just check viva.com at my convenience.
CLOSE (THIS WINDOW) SUBMIT CHANGES
Copyright © 1999, 2000 <u>Viva Group, Inc</u> All Rights Fleserved <u>Privacy Statement</u>
- 45
73 /

Fig. 4N

	Netscape: viva.com	
http://www3.viva.com/Lessor/My_Propert	es/LProperty1.asp?propID=0&userID=306473&strM	ode=Define&currNav=1&currPage=1&temp
You are registering a new prope	rty.	
Register a Property:		
PROPERTY INFO BILLING INFO LINE INFO	D \ (IMAGES ! AGUNTS)	PRENEWS SUBW)
Thank you for deciding to register a property.	property, I. M. Lessor. Please start by tellin	g us about your
matching purposes. When you send r	er during this property registration process ental offers to renters who have been mat ers with additional descriptions and image:	ched to this property,
(* = required information)		NEXT >>>
GENERAL INFORMATION		
* Property Name:	~45	ty l
Ar and to the	Street	
* Address:	City State	Zip Code
* Housing Type:	Apartment	
* Total Number of Units:		
* Property Phone Number:		
Property Fax Number:	(
Property E-Mail Addres <u>s:</u>		
Property Website:	http://	_
Owner/Management Company (if applicable):		
Company (n applicable):	1	
		10 10 10 10 10 10 10 10 10 10 10 10 10 1

Fig. 40

-450

	Netscape: Viva.com	
Location: http://www3.viva.com/	Lessor/My_Properties/LProperty1.asp?propID=30	6474&userID=306473&strMode=Edit&currNa
PROPERTY FEATURES Please define this property's bui Covered Parking Assigned Parking Playground Fitness Center Clubhouse Elevator	Iding/community features by checking of Garage Direct Access Gated Community Pool Tennis Courts Business Center Storage	f all appropriate boxes below. Garage Detached On-Site Patrol Spa/Jacuzzi Racquetball Courts Laundry Facility Wheelchair Access
PETS: Does this property allow pets? Dogs: Cats:	• Yes G No G Yes • No	
PROPERTY COMMENTS	property that you would like to have inc	duded on your rental offers.
Comments:	Come visit our property!!	The state of the s
TERMS AND CONDITIONS		
Please add any general lease tel offers.	rms and conditions you want automatica	ny included on your relical
Terms and Conditions:	Come on by for a visit!!	A V V
	SAVE CHANGES	
8-0-1		
	Fig. 4P	455

Fig. 4P

	Netscap	e: viva.com		
EDIT A UNIT TYPE				
Change the information below	o undate a unit tw	ne Then click!	Save Changes.	
EDIT UNIT TYPE	o upuate a unic ty	JC, MEH BIOK	74.0 0 cm 3 00	
Second commence of the			~ 458	
* Name:	Deluxe 2-BR	·	13 5 -	
* Bedrooms:	3 €% (\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Ţ		
* Bathrooms:	2 1%			
Square Feet:	950	•		
* Minimum Rent:	\$ 5 .00			
* Maximum Rent:	\$ 10 .00			
* Number of Units:	5			
Features: Furnished Yard Washer and Dryer Hook-	Jps	☑ Balcony, i ☑ Washer a ☑ Intrusion	nd Dryer Alarm	-
Air Conditioning		Ceiling Fa	n	
Refrigerator Garbage Disposal		Microway	е	
Hardwood Floors Fireplace		☑ Carpeting ☑ Walk-In C	Closets	
☑ Vaulted Ceilings ☑ Cable-Ready		High Spee	ed Internet Acces	s
Comments: (Please add comments about offers.)		ou would like t	o have included o	n your rental
Spacious and airy high-e	nd unit.			
Common Control of the	eminer in a state on a marketing of		(, .	20. YAK 20
	Fid	g. 4Q	-457	

Fig. 4Q

		Netscape: viva	.com			ė
ocation: A http://ww	w3.viva.com/Lessor/My_Properties	/LProperty3.asp?cur	rPage=3&currN	v=6&propID=4	26189&userID= 3 0647	3&strMode=Edi
viva	VIVA HOME PROPERTY	My LEASING CENTER	n i Popri esti. P	g traces of	Tockorii Macalii 4	
You are wor	rking on this property: [H	lappy Acres	* (†)		alan 44 416,114 144 01 14 117 118 118 118 118 118	
Edit a Prop	erty: Happy Acres					
PROPERTY INFO	BILLING INFO UNITINFO IM	AGES AGENTS			PREVIEW & SUB	TIM
Your unit info	rmation is summarized below click Save Changes & Retu	i. When you are t rn to Preview.	finished revie	wing or upd	ating this	
		SAN	E CHANGE	s & RETUI	IN TO PREVIEW	
JUNET MIX SI	IMMARY - SEE SEE	7				
Your unit mix	is summarized in the list beli	0W,	-14 4			
You can make	e changes to defined units or	ago aggiognal ul	nit types.			
, -		~		SAVE CHAR	its	
	ADD A NEW UNIT TYPE			niade		
		# # So	Den	below Range		
Property of the second second second		Parameter and Police	\$ 100 mm	Contract Township &	Status	
Unit Type		BR BA FL	Min.	Max.	oldtus .	
Unit Type		BR BA Ft. 3 2 180	74688 #886757755644 x . 54	A Metallic Maked Land Schools	Available	
Big		3 2 180	0 \$ 2	\$ 4	Available Not Available Available	
\$800 158 - Anti-25, 1 (2) - 400		2002 - WYNE SCHWY - 41 17 27	0 \$ 2	A Metallic Maked Land Schools	Available Not Available	
Big	Make sure your availabili renters who are looking f Help with availabilities.	3 : 2 180 S 1 600 ties are up to dat	0 \$ 2	\$ 4 \$ 3 r, we will or	Available Not Available Not Available Not Available	
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Big Small	renters who are looking f	3 : 2 180 S 1 600 ties are up to dat	0 \$ 2 5 \$ 2 tel Remember	\$ 4 \$ 3 r, we will or	Available Not Available Available Not Available Not Available Not available.	

Fig. 4R

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For the control of th	Netscape: viva.com	Ø
Location: http://www3.viva.com/Lessor/My_	_Properties/LProperty2.asp?propID=426189&userID=306473&strMode=Edit&currNav=6&cu	rrPage=2&
VIVA VIVA HOME PR	ROPERTY MYLEASING CENTER LOCOUT ABOUT GET HELD	
You are working on this prope	erty: Happŷ Aères 🐤	i Garage
Edit a Property: Happy Acr	res	
	TINFO MAGES AGENTS PREVIEW & SUBMIT	
Please make any changes into the Preview .	e fields below. When you're done, click Save Changes & Return to	
(* = required information) BILLING INFORMATION	SAVE CHANGES & RETURN TO PREVIEW	140 m
please enter the appropriate billing	ing information for this property. You will only be billed for each new or the lease is signed. No lease, no fees. No kidding.	
* Billing Contact:	First Last ~ 466	
Company (if applicable):		
* Address:	Street ~ 166 City State Zip Code	
[Í
* Phone Number: (Fax Number: ((1) -1 2964 ~146	
E-Mail Address:		di na kata
	Save Changes & Return to Preview	erielprose
		encontrol and
Copyright @ 1999, 2003 <u>Viva G</u>	iroup, Inc. All Rights Reserved . Privacy Statement User Agreement	
		3 %

Fig. 4S

	Netscape: My Viva Home	Ð
Location: http://www3.	riva.com/Lessor/My_Viva_Home/LMyHome.asp?loggedIn=1&temp=102717555	
VIVA WINAH	, and the state of	
You are working on t	his property: Happy Acres	
Welcome, I. M. Le	ssor 4% ~ 1 have a new lease to announce or confirm!	
	Overview: Happy Acres SEE OVERVIEW OF ALL MY PROPERTIES	_
Quick Links	Your "To Do" list for today, Friday, October 27, 2000.	
My Leasing Center Get renters, make	To Do: Click on any of the numbered links below for a shortcut	4000000
offers, announce leases!	1. Schedule!	
My Property / 177 Update vacancies, edit and register properties.	Appointment requests from interested renters:	
My Profile ~ 470	3. Send!	
Change password,	Renters waiting for offers: <u>0 total</u>	
_preferences, etc.	4. Confirm! Leases requiring your confirmation:	\dashv
News & Views	Leases requiring your committations	
New Offering Tools	Scheduled Appointments:	X X
© <u>Viva 2.2 Is Here</u>	Click on a renter's name to open his or her folder. You have no scheduled appointments at this time.	82
Success Stories	Too nave no scheddied appointments at ons time.	

Fig. 4T